Feedback conversations in a blended classroom

Chrissi Nerantzi
Neil Currant
Alex Avramenko
Vicki Harvey

Chrissi Nerantzi, Academic Developer, Academic Development Unit, University of Salford, email: c.nerantzi@salford.ac.uk
Neil Currant, Academic Developer, Academic Development Unit, University of Salford, email: n.currant@salford.ac.uk
Alex Avramenko, Lecturer, Salford Business School, University of Salford, email: a.avramenko@salford.ac.uk
Vicki Harvey, Lecturer, Salford Business School, University of Salford, email: v.m.harvey@salford.ac.uk

Abstract
Providing and receiving feedback is a hot issue for some time now in Higher Education. Does it have to be this way? Is there anything we can do, and should do, to enhance the feedback experience of our students and make it more meaningful? Where do we start?

We work with academics and other professionals who support learning at the university and offer the Postgraduate Certificate in Academic Practice (PGCAP) which enables new academics and other professionals who support learning to develop their teaching skills further, explore innovative teaching methods and approaches but also create the environment in which they can start shaping their teaching philosophy and develop their academic identity.

Within the Engaging and Enhancing Student Learning (EESL) module of the PGCAP, we are using electronic portfolios for and of learning (Bloxham and Boyd 2007) and to conduct asynchronous formative feedback conversations on work-in-progress and completed tasks.
We encourage a continuous dialogue throughout the EESL to enable deeper and continuous engagement and build-in opportunities for media-rich asynchronous feedback conversations between tutor and participant using digital technologies.

It has been noted that these feedback conversations have a positive and powerful effect and impact on engagement and learning. Through feedback conversations sensitive, meaningful and highly personalised feedback and feed forward is provided to our students which they find useful for their learning.

The portfolio integrated feedback approach used during the EESL module, strategies, benefits and impact are presented in Pecha Kucha format by academic developers and PGCAP participants.
References

Keywords
Feedback conversations, formative feedback, academic development, e-portfolios